

Health and Wellbeing Board

1. Reference Information

Paper tracking information	
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Related papers	<ul style="list-style-type: none"> Appendix A: Project Diagnosis March 2020 Appendix B: Dashboard snapshot Appendix C: Roles and responsibilities of the Senior Responsible Owner

2. Executive summary

This paper gives an overview of progress, risks and issues relating to the Health and Wellbeing Strategy implementation plans. It gives an overview of areas where progress is being made, as well as highlighting several projects which require a Senior Responsible Owner to progress. It raises a risk around the need to target delivery and address health inequality at place to make progress against the outcomes. The paper flags the outcomes dashboard, which is now public. The dashboard is due an annual refresh in June to review any changes to outcomes.

3. Recommendations

This paper recommends that the Health and Wellbeing Board members:

- Agree a Senior Responsible Owner for the projects outlined below;
- Commit to engagement between the team coordinating the delivery of the Health and Wellbeing Strategy and those developing local plans at place in your organisations;
- Ensure all local ICP plans and District and Borough Health and Wellbeing Strategies are aligned to the strategy priorities;
- Ensure delivery of the strategy meets the needs of the target populations through interventions to tackle health inequalities and the wider determinants of health.

4. Summary of progress

Priority 1: Helping People to live healthy lives

Childhood immunisations: The public health team are taking forward a programme of work with partners, aiming to increase local uptake of childhood immunisations to 95% of the population. Over 400 residents and nearly 80 health professionals completed a survey

exploring local attitudes and beliefs around immunisations, with focus group sessions to explore the survey findings in more depth. Using these findings and national evidence, we have identified key barriers to childhood immunisation uptake to inform a 'Call to Action' workshop (on 13th February) to develop an action plan with system partners to increase uptake of childhood immunisations.

Promoting healthy, inclusive and safe places through planning policies/decisions:

The public health team developed and published guidance to help embed health and wellbeing into planning policies and decisions, linking to local evidence such as the Joint Strategic Needs Assessment and Health and Wellbeing Strategy. We have set up a Planning and Health Forum where health and planning officers are meeting to influence Local Plans and draw on available funds, such as the Community Infrastructure Levy; help embed health and wellbeing into planning policies and decision; and promote use of health strategies as evidence for local planning.

Surrey Adults Matter (SAM): We have agreed the SAM approach with all key system partners and are now starting work with frontline agencies to ensure people with multiple and severe disadvantage are accessing the services they need with a through a trusted keyworker. We have recruited a Senior Partnership Manager, Julie Shaw, with funding from Ministry of Communities and Local Government, Surrey Police and Crime Commissioner and the Surrey Heartlands Transformation Fund.

Priority 2: Supporting people's emotional wellbeing and mental health

Surrey Mental Health Planning meeting: System partners were brought together across the Surrey Heartlands and Frimley Health ICS footprints to discuss a joint approach to the next steps in the development of the mental health Long Term Plan submission and ensuring its alignment with the Surrey Health and Wellbeing Strategy. Work will continue to ensure system-wide ownership of a single countywide implementation plan.

First 1000 Days: The draft First 1000 Days Strategy is approaching completion and will be shared with system partners shortly for engagement and feedback, before refinement and release.

Supported Accommodation: The Dynamic System Purchasing Arrangements for supported living are now live to support a more strategic commissioning approach to supported living for people with a mental health problem.

Pocket Parks: One of the teams supported through the Surrey's Greener Future Design Challenge submitted a bid in December, endorsed by Surrey County Council, Guildford Borough Council and the Royal Horticulture Society, for funds to support the development of 'Pocket Parks'; small plots of land, often in urban spaces which provide a green oasis which aim to help improve the physical and mental health of the communities using them.

Priority 3: Supporting people to fulfil their potential

Social Progress Index (SPI): The SPI Working Group, in collaboration with the Social Index Imperative, have arranged a workshop in March to bring together Surrey data owners from across the partnership in order to agree Surrey's choice of indicators for the SPI. Using the data gathered so far, data analysts have started to pull together a draft index and expect to have an early version to share with the Board in May. It is anticipated that the full SPI for Surrey will be completed by the summer.

5. Key risks and issues

The project diagnosis (**Appendix A**) highlights several projects which require a Senior Responsible Owner (SRO) to progress. **Appendix C** sets out the roles and responsibilities of

the Senior Responsible Owner and the Project Manager to clarify. These have been developed by the Surrey Transformation Support Unit. The Health and Social Care Integration Team have worked with a variety of partners to capture relevant work happening at scale and key gaps and challenges preventing progress in improving outcomes. The projects have been broadly shaped to respond to these gaps. We have also mapped linkages to other programmes in Appendix A. However, they require a SRO to take them forward. These projects are:

Priority 1: Helping people to live healthy lives

- **Tackling fuel poverty in Surrey:** Individual District and Borough Councils are working with providers to deliver the ECO3 funding to make homes energy efficient. However, this project aims to develop alternative, additional support for those who are vulnerable and living in fuel poverty.
- **Adapting homes to meet health needs and promote independence:** Individual District and Borough Councils deliver adaptations through use of the Disabled Facilities Grant. However, this project aims to develop a whole of life handyperson, adaptations and recycling service as part of an integrated hospital discharge model.
- **Reducing rough sleeping:** Individual District and Borough Councils are delivering services to eliminate rough sleeping, but homelessness is an issue that touches on other areas such as mental health, substance misuse and criminal justice. It needs a system approach to tackle it.
- **Agreeing a Surrey-wide CVD prevention approach:** While we have an agreed programme for Surrey-wide CVD and Diabetes screening and testing, the overall CVD prevention approach has not been agreed across partners and needs a senior lead to take it forward.

Priority 2: Helping people's emotional wellbeing and mental health

- **Countywide approach to social isolation (including developing community resources to support those at risk of mental ill health and isolation, and intergenerational activities for those at risk of mental ill health and social isolation):** There are well-established services, and pockets of work going on across these areas ranging from Social Prescribing intergenerational mentoring pilots, although there does appear to be a lack of strategic oversight and consistency that could be improved with a system approach.

Priority 3: Supporting people to fulfil their potential

- **Mentoring:** At the September Board meeting, Members identified this as one of the key areas to focus on within Priority Three. Whilst there is a lot of activity across the County delivered from a variety of organisations, there is no project lead to coordinate a partnership approach and drive work forward.

Moving forward, we need to target delivery and change to address pockets of inequality at place and among target groups. In practice, this means that Integrated Care Partnerships need to address priorities in their plans based on local insight. We also need to continue to ensure that all partners understand their role in delivering the strategy and the opportunities it provides to work with all partners to tackle health inequality. System partners need to strengthen their links with local partners, such as District and Borough Councils, to develop project plans at scale and at place. We also need to support alignment across local partners to transform delivery in areas such as rough sleeping and fuel poverty.

To support this work, the Surrey Public Health Team have aligned Public Health Consultants, deputies and programme managers to all Integrated Care Partnerships and District and Borough Councils. In turn, system partners should ensure they are working with integrated care partnerships, Districts and Boroughs and Primary Care Networks to take a health inequality approach by targeting delivery, developing integrated models of care and tackling the wider determinants of health.

6. Outcomes & KPIs

The HWB strategy outcomes dashboard is now available for public access on [Surreyi](#) and through the [Healthy Surrey](#) website. The dashboard for the strategy is also linked through from the Surrey Heartlands assurance dashboard which continues to develop along with the work on the assurance framework. See **Appendix B** for a snapshot of the dashboard and the user guide. The strategy outcomes are to be reviewed annually to help demonstrate overall impact with the first annual review coming to the public meeting in June.

We are also developing a set of KPIs quarterly to demonstrate progress towards the overall outcomes. We held a workshop in March to review the full list of KPIs, identify any changes and gaps, agree how the KPIs will be measured (and the reliability of the measure), as well as any new work required by the PH information team or analysts elsewhere in the system to fulfil intelligence requirements. Some projects are not yet progressed enough to identify KPIs. Where this is the case, we have built KPI development into the project milestones.

7. Next steps

The next Highlight Report is due at the June Health and Wellbeing Board. This report includes the following appendices:

- **Appendix A:** Project Diagnosis March 2020
- **Appendix B:** Dashboard snapshot
- **Appendix C:** Roles and responsibilities of the Senior Responsible Owner